# SUNGTAK HONG

Bocconi University · Department of Marketing · Via Rontgen 1 · Milan · MI 20136 · Italy Office: 4.D1.03 · Tel: +39 025 836 5737 · Email: <u>sungtak.hong@unibocconi.it</u>

	(Last updated: December 2022)
ACADEMIC POSITION	
Assistant Professor of Marketing, Bocconi University	2016 – Present
Visiting Assistant Professor of Marketing, Yonsei University	2020 - 2021
EDUCATION	
Ph.D. Marketing, London Business School	2016
M.Sc. Economics, London School of Economics and Political Science	2009
B.A. Economics, Sogang University, magna cum laude	2003

#### **RESEARCH INTERESTS**

Topics:	Competition in product variety and quality, consumer choices, online reviews, empirical
	industrial organization, public policy
Methods:	Microeconometrics, Bayesian methods, eye-tracking, text analysis, machine learning

#### **PUBLICATION**

Hong, Sungtak and Kanishka Misra, "The Impact of Commodity Taxation on Product Variety: A Multi-category Investigation," *Marketing Letters*, forthcoming.

2013 Deloitte Institute of Innovation and Entrepreneurship PhD Award

Hong, Sungtak, Kanishka Misra and Naufel J. Vilcassim (2016), "The Perils of Category Management: The Effect of Product Assortment on Multicategory Purchase Incidence," *Journal of Marketing*, 80 (5), 34-52.

2017 EMAC / Sheth Foundation Doctoral Dissertation Award, 2<sup>nd</sup> place Article featured in "Journal Selections" from Marketing Science Institute (April 2017)

## WORKING PAPERS

Hong, Sungtak and Jinhwa Chung, "Product Variety as a Barrier to Entry: Evidence from the Post-Deregulation Korean Soju Market" (under review)

2015 EMAC Best Paper of the Conference Based on Doctoral Work

Hong, Sungtak and Peter Stuettgen, "Fit in or Stand out? The Evaluation of Academic Quality and Fit in College Choices" (under review)

### WORK IN PROGRESS

"Quality Competition in the Fast Food Chain Industry: Evidence from Online Reviews," with Prasad Vana and Dirk Hovy

"Identifying Heterogeneity of Informative Power of Online Reviews," with Verena Schoenmueller

### FELLOWSHIPS, HONORS AND AWARDS

Young Researcher's Grant, Bocconi University	2017
Research Excellence Award, Bocconi University	2017
2 <sup>nd</sup> Place, EMAC – Sheth Foundation Doctoral Dissertation Competition	2017
Winner, EMAC Best Paper of the Conference Based on Doctoral Work	2015
Fellow, AMA – Sheth Foundation Doctoral Consortium	2014
Deloitte Institute of Innovation and Entrepreneurship PhD Award	2014
Fellow, Workshop on Quantitative Marketing and Structural Econometrics	2013
Fellow, ISMS Marketing Science Doctoral Consortium	2013
Fellow, EMAC Doctoral Colloquium	2013
PhD Fellowship, London Business School	2010 - 2015
Best Employee Award, ACNielsen Korea	2005
Dean's Scholarship, Sogang University	1997, 2001 – 2002

## **CONFERENCE PRESENTATIONS & INVITED TALKS**

"Quality Competition in the Fast Food Chain Industry: Evidence from Online Reviews"	
Marketing Department Seminar, Bocconi University	2022
EMAC Annual (virtual) Conference	2021
KAIST, School of Business and Technology Management	2020
KAIST, School of Management Engineering	2020
INFORMS Marketing Science (virtual) Conference	2020
"The Impact of Commodity Taxation on Firm's Product Portfolio and Market Structure"	
London Business School	2019
University College London	2019
Koc University	2019

EMAC Annual Conference, University of Strathclyde	2018
INFORMS Marketing Science Conference, University of Southern California	2017

u Market"
2016
2015
2015
2014

"The Perils of Category Management: The Effect of Product Assortment on Multicategory Purchase Incidence"

University of Technology Sydney	2015
Hong Kong Polytechnic University	2015
University, State University of New York at Buffalo	2015
University of South Carolina	2015
University of Notre Dame	2015
University of Groningen	2015
Bocconi University	2015
Theory + Practice in Marketing Conference, Georgia State University	2015
INFORMS Marketing Science Conference, Ozyegin University	2013
EMAC Doctoral Colloquium, Istanbul Technical University	2013
Trans-Atlantic Doctoral Conference, London Business School	2012

### **OTHER RESEARCH EXPERIENCE**

National Health Services (Croydon University Hospital), UK2012, 2015Statistical model building and testing of newborns' auditory brainstem responses to stimuli

Centre for Economic Performance (London School of Economics), UK 2009 EUROSTAT household panel data analysis on gender inequality in European labour market

## **TEACHING EXPERIENCE**

Bocconi University	
Marketing Models (PhD)	2016 - 2019, 2021 - Present
Marketing Research (Undergraduate)	2016 - 2019, 2021 - Present
Pricing Analytics (MSc.)	2016 - 2019, 2021 - Present
Theses supervision (Undergraduate and MSc.)	2016 – Present

London Business School (Teaching Assistant)	
Seminar Instructor, Marketing (Masters in Management)	2015 - 2016
In-Class Tutor, Customer and Marketing Analytics (MBA)	2012 - 2016

## **PROFESSIONAL EXPERIENCE**

Research Fellow, The International Growth Centre, London, UK	2009 - 2010
Research Specialist, Oliver Wyman, Seoul, Korea	2008
Account Manager, Nielsen (formerly ACNielsen), Seoul, Korea	2003 - 2007
Management Accountant, Unilever, Seoul, Korea	2003

#### SERVICE

Junior Faculty Hiring Committee, Bocconi University	2016, 2017, 2019, 2021
Marketing Seminar Series Organizer, Bocconi University	2017, 2018
Conference Organization: LBS Trans-Atlantic Doctoral Conference	2010 - 2015
Ad-hoc Reviewer: International Journal of Research in Marketing	

### AFFILIATIONS

American Marketing Association (AMA) Bocconi Institute for Data Science and Analytics (BIDSA) European Marketing Academy (EMAC) The Institute for Operations Research and the Management Sciences (INFORMS)

## LANGUAGES

Natural:Korean, English (fluent), Italian (basic)Programming:R, STATA, SPSS, WinBUGS, Mathematica, SAS, LaTeX