Kurt P. Munz

Assistant Professor Marketing Department Bocconi University kurt.munz@unibocconi.it http://www.kurtmunz.com/ Floor 4 D1-17 Via Roentgen 1, 20136 Milano MI Italy

ACADEMIC EMPLOYMENT

2020-present **Bocconi University** (Milan, Italy) – Assistant Professor of Marketing

EDUCATION

| Ph.D. | New York University Leonard N. Stern School of Business – Marketing, 2020 |
|---------|--|
| M.Phil. | New York University Leonard N. Stern School of Business – Marketing, 2018 |
| M.A. | New York University – Psychology, 2014 |

B.S. **Rensselaer Polytechnic Institute** – Communication, 2005

JOURNAL PUBLICATIONS (* PHD STUDENT)

Mohsenin, Shahryar[‡], and Kurt P. Munz (2024) "Gender-Ambiguous Voices and Social Disfluency," *Psychological Science*, 35 (5), 543-557.

- ₱ 2021 Bocconi Junior Research Grant
- TI Sole 24 Ore

Morwitz, Vicki G., and Kurt P. Munz (2021) "Intentions," Consumer Psychology Review, 4 (1), 26-41.

Munz, Kurt P., Minah H. Jung, and Adam L. Alter (2020) "Name Similarity Encourages Generosity: A Field Experiment in Email Personalization," *Marketing Science*, 39 (6), 1071-1091.

WORKING PAPERS (* PHD STUDENT)

- Mohsenin, Shahryar[‡], and Kurt P. Munz, "Disfluency Increases Reliance on Heuristic Cues in Consumer Choice" *invited for 3rd round review at Journal of Consumer Research*
- Munz, Kurt P., and Vicki G. Morwitz, "Speech and Evaluability: How Listening to Options Can Affect Choices and Evaluations" invited for revision and resubmission to Psychological Science

 ▼ 2023 Bocconi Junior Research Grant
- Munz, Kurt P., Adam Eric Greenberg, and Vicki G. Morwitz, "Bounded Rationalization: The Role of Acceptance in Post-Choice and Post-Assignment Rationalization" invited for revision and resubmission to Psychological Review
- Liu, Yongkun‡, Kurt P. Munz, and Chiara Longoni, "Hearing Is Believing: Oral Narration Enhances Trust and Perceived Accuracy of News"
- Mohsenin, Shahryar[‡], and Kurt P. Munz, "KFC or Kentucky Fried Chicken: Consumer Support for Abbreviated Brand Names"

SELECT WORK IN PROGRESS

Munz, Kurt P., Anne Kathrin Klesse, Jonathan Levav, and Caroline Goukens, "Scheduling Appointments Using Voice Technology Results in Delayed Scheduling."

| 2021 & 2023 | Bocconi Junior Research Grant - €10,000 (Bocconi) |
|-------------|--|
| 2020 | Beta Gamma Sigma Honor Society (NYU) |
| 2018 | Center for Global Economy and Business Grant - \$3,000 (NYU) |
| 2018 | Ph.D. Dean's Fellowship (NYU) |
| 2014 | "Best Academic Achievement" Award in the Master's Psychology Program (NYU) |
| 2013 | Psi Chi Honor Society (NYU) |
| 2005 | Phalanx Honor Society (RPI) |
| 2004 | McKinney Prize for Writing (RPI) |
| 2001 | NROTC Scholarship (USN) |

INVITED PRESENTATIONS

- 2023 University of British Columbia Sauder School of Business Marketing & Behavioural Science Div.
- 2022 Financial Times x Bocconi Talent Challenge
- 2021 IESE Business School Marketing Department
- 2019 New York University Psychology Department Trope Lab
- 2019 University of Utah David Eccles School of Business Marketing Department
- 2019 Dartmouth College Tuck School of Business Marketing Department
- 2019 University of Hawai'i at Mānoa Shidler College of Business Marketing Department
- 2019 London Business School Marketing Area
- 2019 University of Chicago Booth School of Business Marketing Group
- 2019 Bocconi University Marketing Department
- 2019 Harvard University Harvard Business School Marketing Unit

CONFERENCE PRESENTATIONS (PRESENTER UNDERLINED)

- <u>Liu, Yongkun</u>, Kurt P. Munz, and Chiara Longoni (2025) "Seeing Is Not Believing: When Audio News Seems More Credible Than Written News," special session presented at the Society for Consumer Psychology Conference, Las Vegas, March.
- Mohsenin, Shahryar and Kurt P. Munz (2024), "Disfluency Increases Reliance on Heuristic Cues in Consumer Choice," paper presented at the Australian and New Zealand Marketing Academy Conference, Tasmania, December.
- <u>Liu, Yongkun</u>, and Kurt P. Munz (2024) "When Option Order Primacy Disappears: The Role of Presentation Order of Loss and Gain," poster presented at the Association for Consumer Research Conference, Paris, September.
- <u>Liu, Yongkun</u>, and Kurt P. Munz (2024) "When Option Order Primacy Disappears: The Role of Presentation Order of Loss and Gain," paper presented at the European Marketing Academy Conference, Bucharest, May.
- Munz, Kurt P. and Vicki G. Morwitz (2024) "Not-so Easy Listening: How Listening to Options Affects Product Choice and Evaluation," special session paper at Society for Consumer Psychology Conference, Nashville, March.
- <u>Liu, Yongkun</u>, and Kurt P. Munz (2023) "When Option Order Primacy Disappears: The Role of Presentation Order of Loss and Gain," working paper at Ninth Mediterranean Consumer Behavior Symposium, Milan, December.
- Mohsenin, Shahryar and <u>Kurt P. Munz</u> (2023) "Gender-Ambiguous Voices and Social Disfluency," competitive paper at Association for Consumer Research Conference, Seattle, October.

- Mohsenin, Shahryar and <u>Kurt P. Munz</u> (2023) "Gender-Ambiguous Voices and Social Disfluency in Product Judgments," competitive paper at European Association for Consumer Research Conference, Amsterdam, July.
- <u>Liu, Yongkun</u> and Kurt P. Munz (2023) "When Product Order Primacy Disappears: The Role of Presentation Order of Loss and Gain," poster at European Association for Consumer Research Conference, Amsterdam, July.
- Melzner, Johann, Andrea Bonezzi, Jonah Berger, Christian Hildebrand, Mansur Khamitov, Anne-Kathrin Klesse, David Luna, Shiri Melumad, Vicki G. Morwitz, <u>Kurt P. Munz</u>, Demi Oba, Massimiliano Ostinelli, Aner Sela, and Ana Valenzuela (2023) "Voice Technology: Implications of Oral versus Manual Communication for Consumer Research," roundtable at Society for Consumer Psychology Conference, San Juan, March.
- Mohsensin, Shahryar and Kurt P. Munz (2022) "Disfluency Activates Heuristic Reasoning," working paper at Eighth Mediterranean Consumer Behavior Symposium, Madrid, December.

 Peset Student Presentation
- Mohsensin, Shahryar and Kurt P. Munz (2022) "Social-Processing Fluency in Voice-Based Judgments," poster at Society for Judgment and Decision Making Conference, virtual, February.
- Munz, Kurt P. and Vicki G. Morwitz (2020) "Not-so Easy Listening: Roots and Repercussions of Auditory Choice Difficulty in Voice Commerce," special session paper at Association for Consumer Research Conference, virtual, October. (session co-chair)
- Munz, Kurt P. and Vicki G. Morwitz (2019) "Not-so Easy Listening: Roots and Repercussions of Auditory Choice Difficulty in Voice Commerce," paper at Society for Judgment and Decision Making Conference, Montreal, November.
- Munz, Kurt P. and Vicki G. Morwitz (2018) "Spreading of Alternatives Without a Perception of Choice," paper at Society for Judgment and Decision Making Conference, New Orleans, November.
- Munz, Kurt P., Minah H. Jung, and Adam L. Alter (2018) "Name Similarity Encourages Generosity: A Field Experiment in Email Personalization," poster presented at Society for Judgment and Decision Making Conference, New Orleans, November.
- Munz, Kurt P. and Alixandra Barasch (2018) "Losing Fast or Slow? Preferences for Uncertainty Resolution," special session paper presented at Association for Consumer Research Conference, Dallas, October.
- Munz, Kurt P. and Vicki G. Morwitz (2018) "Spreading of Alternatives Without a Perception of Choice," competitive paper presented at Association for Consumer Research Conference, Dallas, October.
- Munz, Kurt P. and Vicki G. Morwitz (2018) "Spreading of Alternatives Without a Perception of Choice," individual paper presented at Society for Consumer Psychology Conference, Dallas, February.
- Munz, Kurt P., Minah H. Jung, and Adam L. Alter (2018) "Name Similarity Encourages Generosity: A Field Experiment in Email Personalization," symposium paper presented at Society for Consumer Psychology Conference, Dallas, February. (symposium chair)
- <u>Munz, Kurt P.</u>, Minah H. Jung, and Adam L. Alter (2017) "Charitable Giving to Teachers with the Same Name: A Field Experiment," special session paper presented at Association for Consumer Research Conference, San Diego, October.
- Munz, Kurt P. and Priya Raghubir (2016) "Sorting as Screening," poster presented at Society for Consumer Psychology Conference, St. Petersburg, February.

TEACHING

Bocconi University

Marketing Management, Advanced (MSc It'l Mgmt) – Fall Semester – 2020-present

Consumer Behavior I (PhD) – Spring Semester – 2020-present

New York University

Introduction to Marketing (Undergraduate) – Summer Semester – 2017

TEACHING PUBLICATIONS (TEXTBOOKS)

Busacca, Bruno, Giuseppe Bertoli, Cristian Chizzoli, and Kurt P. Munz (2024) *Customer-based View*, 2nd Edition, Milan: Egea.

DOCTORAL STUDENT SUPERVISION

PhD Students - Current

Shahryar Mohsenin (on job market)

Yongkun Lui

Dissertation Committee

Duc Pham (IE University; alternate; 2024)

Graham Overton (2023) Burcak Bas (alternate; 2022)

THESIS SUPERVISION

Master

Yasmin Beyhan Galimidi, Carla Rina Chelly, Michele Capasso, Dai Chenjing, Adriano Di Vito, Amalia Evrard, Alice Fumagalli, Julian Gole, Maria Teresa Beatrice Nicole Balthasara Habsburg-Lothringen, Alexander Lorenz, Gioele Massimino, Daniela Alessandra Perez Salas, Malvina Torriani, Gillian Uhrynuk, Jada A'miyah Worrles

Bachelor

Anaïs Casella, Defne Coklar, Gento Makino, Alexy Milan, Giulia Odolini, Melissa Shao

Ad Hoc Journal Reviewer

Basic and Applied Social Psychology

International Journal of Research in Marketing

Journal of the Academy of Marketing Science

Journal of the Association for Consumer Research

Journal of Consumer Research

Journal of Interactive Marketing

Journal of Marketing Research

Journal of Retailing

Marketing Letters

Nature Human Behaviour

Scientific Reports

Ad Hoc Grant Reviewer

National Science Foundation (NSF)

Ad Hoc Conference Reviewer

American Marketing Association Consumer Behavior Special Interest Group (AMA CB SIG)

Association for Consumer Research (ACR)

European Association for Consumer Research (EACR)

European Marketing Academy (EMAC)

Society for Consumer Psychology (SCP)

UNIVERSITY SERVICE

2025 ANVUR Accreditation – Marketing Department Council

2024-2025 Marketing Department Hiring Committee

2023-2024 Marketing Department Seminar Series Coordinator

2023 Panel Moderator – B.Bias (Bocconi behavioral economics student group) – Nudging

DISSERTATION - NEW YORK UNIVERSITY STERN SCHOOL OF BUSINESS - 2020

"Not-so Easy Listening: Roots and Repercussions of Auditory Choice Difficulty in Voice Commerce"

Chair: Vicki Morwitz

Committee: Adam Alter, Tom Meyvis, Yaacov Trope

PROFESSIONAL ASSOCIATIONS

Association for Consumer Research (ACR)

European Marketing Academy (EMAC)

Society for Consumer Psychology (SCP)

Society for Judgment and Decision Making (SJDM)

2012-2014 United States Navy Reserve (New York, USA)

- Lieutenant Commander (2014)

- Lieutenant (2012-2014)

2005-2012 **United States Navy** (San Diego, USA & Rota, Spain)

- Lieutenant (2009-2012)

- Lieutenant Junior Grade (2007-2009)

- Ensign (2005-2007)

PERSONAL

Full Name: Kurt Paul Munz

Nationality: USA Citizenship: USA

Languages: English (native), Italian (A1)